

## Possible Signs of a Security Incident

If you are experiencing issues with your computer or a resource located on the network it is recommended to first check with the [UCF Service Desk](#) to rule out common problems.

### Signs of a Denial of Service Attack

- The network appears to be running slower than usual or there is no connection at all. (opening files or visiting websites)
- Unable to reach a University website, resource, or any public website or resource available through the internet.
- Mailbox is inundated with spam to the point that no legitimate e-mails can be delivered.
- The hard drive has suddenly become full

### Signs of Malicious Code (Virus, Malware, Spyware, Rootkits)

- Computer is running abnormally slow or crashes for no apparent reason
- Files are being deleted or becoming corrupt
- Internet homepage is different and/or there are additional components added to the browser
- Pop-up ads are always appearing on the desktop
- Random Windows error messages appear
- The mouse cursor moves around without any interaction

### Signs of Unauthorized Access

- Computer is not in the same physical condition that it was left in
- Files and folders have been added, deleted, or changed
- You witness someone using a system or using credentials that do not belong to them

### Inappropriate Usage

Please refer to the UCF Acceptable Usage Policies for what is considered to be inappropriate usage.

[Information Technology and Resources Policy \(4-002\)](#)

[Golden Rule/Computer Use Policy section](#)